



**DEXOMED**  
Biologicals Group

THE COMPANY  
**PROFILE**

# Table Of Content

**03**

**About Us**

**05**

**Why Choose Us**

**06**

**Service & Maintenance**

**08**

**Calibration Services**

**10**

**Medical Supplies**

**13**

**Development of Systems**

**14**

**Laboratory Construction**

# ABOUT THE COMPANY

**Dexomed Biologicals Group Ltd.** is a registered limited company based in Kenya, specializing in the comprehensive service, maintenance, and calibration of a diverse range of medical and biological equipment. Established with a clear vision to enhance the operational efficiency and accuracy of critical healthcare equipment, our company plays a crucial role in supporting the healthcare infrastructure. Our mission is to provide expert technical services that ensure the reliability and precision of medical devices, thereby contributing to the delivery of high-quality healthcare services.

**At Dexomed Biologicals Group Ltd.**, we understand the vital importance of well-maintained and accurately calibrated medical equipment in delivering effective patient care. Our team comprises highly skilled and experienced technicians and engineers who are dedicated to maintaining the highest standards in biomedical equipment servicing. We cater to a wide array of clients, including hospitals, clinics, laboratories, and research institutions, ensuring that their equipment operates flawlessly and meets stringent regulatory requirements.

Our services encompass a broad spectrum of equipment, including diagnostic machines like X-ray systems, ultrasound devices, CT scanners, and MRI machines; therapeutic equipment such as dialysis machines, ventilators, and infusion pumps; laboratory instruments including microscopes, centrifuges, and spectrophotometers; and surgical instruments like operating tables, surgical lights, and anesthesia machines. Each piece of equipment undergoes meticulous inspection, maintenance, and calibration to guarantee optimal performance and longevity.

We pride ourselves on our proactive approach to equipment maintenance. By conducting regular preventive maintenance, we identify and address potential issues before they escalate, thereby minimizing downtime and ensuring continuous operation. Our calibration services adhere to international standards, using advanced techniques to verify and adjust the accuracy of various medical devices.

Furthermore, **Dexomed Biologicals Group Ltd.** is committed to fostering long-term partnerships with our clients. We offer comprehensive training programs to educate healthcare professionals on the proper use and maintenance of their equipment, and provide consultancy services to assist with equipment procurement, installation, and compliance with regulatory standards. Our 24/7 emergency support ensures that critical equipment failures are promptly addressed, minimizing any disruption to healthcare services.

With a steadfast commitment to quality, professionalism, and customer satisfaction, **Dexomed Biologicals Group Ltd.** aims to be the trusted partner for healthcare facilities seeking reliable and expert biomedical equipment services in Kenya and beyond.



## Our Mission

**Dexomed Biologicals Group Ltd.** is committed to delivering superior service, maintenance, and calibration of medical and biological equipment, thereby contributing to the delivery of quality healthcare services.



## Our Vision

Our vision is to lead East Africa in specialized biomedical equipment services, renowned for our dedication to excellence, reliability, and customer satisfaction.

## OBJECTIVE

- [1] Exceed customer expectations with top-notch technical services.
- [2] Foster enduring partnerships by promptly addressing client needs.
- [3] Uphold proficiency through continuous learning and development.

## VALUES

### [1] Integrity:

Conduct all operations with honesty, transparency, and ethical integrity.

### [2] Professionalism:

Demonstrate expertise, reliability, and commitment in every service.

### [3] Innovation:

Embrace technological advancements to enhance service efficiency.

### [4] Customer Focus:

Prioritize client requirements and consistently surpass expectations.

### [5] Teamwork:

Cultivate a collaborative environment valuing each team member's contributions.



## Why Choose Dexomed Biologicals Group?

### **Quality Assurance**

We prioritize quality in everything we do. All our products undergo rigorous quality control processes to ensure they meet or exceed industry standards. Our commitment to quality guarantees that you receive products that are safe, reliable, and effective.

### **Innovative Solutions**

We stay at the forefront of technological advancements to provide our clients with the latest innovations. Our partnerships with leading manufacturers and our investment in research and development enable us to offer state-of-the-art solutions that enhance patient care and scientific research.

### **Customer-Centric Approach**

Our clients are at the heart of everything we do. We offer personalized service, expert technical support, and comprehensive training to ensure you get the most out of our products. Our dedicated customer service team is always available to assist you with any inquiries or concerns.

### **Global Reach**

Dexomed Biologicals Group serves clients around the globe. Our extensive distribution network and strategic partnerships enable us to deliver products quickly and efficiently, no matter where you are located.

# SERVICE AND MAINTENANCE

**Dexomed Biologicals Group Ltd.** offers comprehensive service and maintenance solutions tailored to meet the specific needs of various medical and biological equipment. Our approach ensures that all devices operate at peak efficiency and adhere to regulatory standards.

## Our service and maintenance process involves several key steps:

### ❖ **Initial Assessment:**

Our certified technicians begin with a thorough initial assessment of each piece of equipment. This includes reviewing the equipment's service history, usage patterns, and current operational status. Detailed diagnostics are performed to identify any existing issues or potential problem areas.

### ❖ **Customized Maintenance Plans:**

Based on the initial assessment, we develop customized maintenance plans tailored to the specific requirements of the equipment and the facility. These plans include a schedule for regular preventive maintenance, calibration, and any necessary repairs.

### ❖ **Preventive Maintenance:**

We conduct regular preventive maintenance to ensure that all equipment remains in optimal working condition. This includes cleaning, lubrication, adjustment of mechanical components, software updates, and firmware upgrades. Preventive maintenance helps in identifying potential issues early, thus reducing the risk of unexpected breakdowns.

### ❖ **Corrective Maintenance and Repairs:**

In the event of equipment malfunction or failure, our technicians perform corrective maintenance and repairs. This involves diagnosing the root cause of the problem, replacing faulty components with genuine parts, and thoroughly testing the equipment to ensure it returns to full operational status.



# SERVICE AND MAINTENANCE

## ❖ **Documentation and Reporting:**

Throughout the service and maintenance process, we maintain comprehensive records of all activities performed. This includes detailed maintenance logs, calibration certificates, and service reports. These documents are crucial for regulatory compliance and provide a clear history of the equipment's maintenance.

## ❖ **Continuous Monitoring and Support:**

We offer ongoing monitoring and support to our clients, ensuring that any issues are promptly addressed. Our 24/7 emergency support service guarantees that critical equipment failures are resolved swiftly, minimizing downtime and maintaining the continuity of healthcare services. facilities seeking reliable and expert biomedical equipment services in Kenya and beyond.



# CALIBRATION SERVICES

Accurate calibration is critical for ensuring the reliability and precision of medical equipment. **Dexomed Biologicals Group Ltd.** provides meticulous calibration services that adhere to international standards and manufacturer specifications, ensuring that all equipment performs optimally and consistently.

## Our calibration process involves the following steps:

### ❖ **Initial Evaluation:**

We start with an initial evaluation of the equipment to understand its current performance and identify any deviations from standard operating parameters. This includes a review of the equipment's calibration history and current settings.

### ❖ **Environmental Control:**

Calibration is conducted in a controlled environment to eliminate variables that could affect accuracy. This includes maintaining specific temperature, humidity, and cleanliness levels that align with international calibration standards.

### ❖ **Reference Standards:**

We use traceable reference standards and calibrated measurement instruments that are verified against national and international standards. These reference standards serve as benchmarks for adjusting the equipment.

### ❖ **Calibration Procedure:**

The actual calibration involves adjusting the equipment to match the reference standards. This process includes fine-tuning the device, performing measurements, and making necessary adjustments to ensure that readings are accurate. We utilize advanced calibration techniques and tools, such as precision multimeters, calibration software, and specialized testing devices.





# CALIBRATION SERVICES

## ❖ **Performance Verification:**

After calibration adjustments, we conduct a series of tests to verify the equipment's performance. This includes running the equipment through its full range of operations and comparing its outputs to the reference standards to confirm accuracy and precision.

## ❖ **Documentation:**

Detailed records of the calibration process are maintained, including the methods used, reference standards, adjustments made, and performance verification results. We provide calibration certificates that document compliance with regulatory and manufacturer requirements.

## ❖ **Periodic Calibration Schedule:**

We establish a periodic calibration schedule to ensure ongoing accuracy and reliability. This schedule is based on the equipment type, usage frequency, and manufacturer recommendations.

## ❖ **Continuous Quality Assurance:**

To maintain high calibration standards, we implement a continuous quality assurance program. This includes regular audits of our calibration processes, training for our technicians, and updates to our calibration methodologies to incorporate the latest industry advancements.



# MEDICAL SUPPLIES

## Medical Equipment

We offer a wide array of medical equipment designed to support diverse healthcare settings. Our products are sourced from reputable manufacturers and are known for their reliability, precision, and durability. Our inventory includes, but is not limited to:

### ❖ **Diagnostic Imaging Systems**

Advanced MRI machines, CT scanners, ultrasound devices, X-ray systems, PET scanners, mammography units, DEXA scanners, fluoroscopy systems, and portable imaging devices.

### ❖ **Patient Monitoring Devices:**

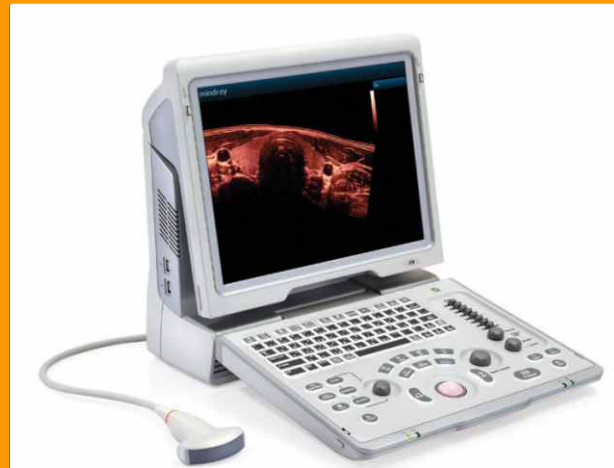
High-accuracy ECG machines, vital sign monitors, pulse oximeters, blood pressure monitors, capnography systems, telemetry units, central monitoring stations, and fetal monitors.

### ❖ **Therapeutic Equipment:**

State-of-the-art infusion pumps, ventilators, dialysis machines, defibrillators, nebulizers, anesthesia machines, physical therapy equipment, and patient warming systems.

### ❖ **Surgical Instruments:**

Precision-engineered surgical tools, sterilization equipment, operating tables, surgical lights, electrosurgical units, endoscopy systems, laparoscopic instruments, and surgical microscopes.



# MEDICAL SUPPLIES

## Laboratory Instruments

**Dexomed Biologicals** Group provides a comprehensive selection of laboratory instruments to support scientific research and clinical diagnostics. Our instruments are designed to deliver accurate and reproducible results, ensuring the integrity of your work. Our offerings include:

- ❖ **Analytical Instruments:**  
Spectrophotometers, chromatographs, and mass spectrometers.
- ❖ **Microscopy Solutions:**  
Optical, electron, and fluorescence microscopes.
- ❖ **Molecular Biology Tools:**  
PCR machines, gel electrophoresis apparatus, and DNA sequencers.
- ❖ **Laboratory Automation:**  
Robotic systems for high-throughput screening and automated liquid handling.





# DEVELOPMENT OF SYSTEMS

## Clinical Management Systems

Our clinical management systems are tailored to meet the specific needs of healthcare providers. These systems include:

- ❖ **Electronic Health Records (EHR):** We implement EHR systems that ensure patient records are accurate, easily accessible, and secure. This improves patient care by providing healthcare professionals with comprehensive medical histories at their fingertips.
- ❖ **Appointment Scheduling:** Our systems facilitate efficient scheduling of patient appointments, reducing waiting times and improving patient satisfaction.
- ❖ **Patient Management:** We offer solutions that help in managing patient admissions, discharges, and transfers, ensuring smooth transitions and continuity of care.

## Laboratory Information Management Systems (LIMS)

Our LIMS solutions are designed to optimize laboratory operations, ensuring accuracy and efficiency. Key features include:

- ❖ **Sample Tracking:** Our systems provide real-time tracking of samples from collection to analysis, minimizing errors and ensuring timely results.
- ❖ **Data Management:** We offer robust data management solutions that facilitate the storage, retrieval, and analysis of laboratory data, supporting informed decision-making.
- ❖ **Quality Control:** Our LIMS include integrated quality control measures to ensure that laboratory results are reliable and meet industry standards.

# LABORATORY CONSTRUCTION

In addition to our HMIS solutions, Dexomed Biologicals Group specializes in constructing state-of-the-art laboratories. Our construction services include:

- ❖ **Design and Planning:** We work closely with our clients to design laboratories that meet their specific requirements. This includes space optimization, workflow efficiency, and compliance with industry standards.
- ❖ **Equipment Installation:** We install advanced laboratory equipment, ensuring that each piece is correctly calibrated and integrated into the overall system.
- ❖ **Compliance and Safety:** Our laboratories are constructed to adhere to strict safety and regulatory standards, ensuring a safe working environment for all personnel.



**PIN Certificate****Certificate Date :** 14/04/2023  
**Personal Identification Number**  
P052210803H

This is to certify that taxpayer shown herein has been registered with Revenue Authority

**Taxpayer Information**

<b>Taxpayer Name</b>	DEXOMED BIOLOGICALS GROUP LIMITED
<b>Email Address</b>	DEXOMED.GROUP@GMAIL.COM

**Registered Address**

<b>L.R. Number :</b>	<b>Building :</b> THOME
<b>Street/Road :</b> 18-2ND MUGOMOININ CLOSE	<b>City/Town :</b> NAIROBI
<b>County :</b> Nairobi	<b>District :</b> Starehe District
<b>Tax Area :</b> Starehe	<b>Station :</b> North of Nairobi
<b>P. O. Box :</b> 43844	<b>Postal Code :</b> 00100

**Tax Obligation(s) Registration Details**

<b>Sr. No.</b>	<b>Tax Obligation(s)</b>	<b>Effective From Date</b>	<b>Effective Till Date</b>	<b>Status</b>
1	Income Tax - Company	14/04/2023	N.A.	Active

The above PIN must appear on all your tax invoices and correspondences with Revenue Authority. Your accounting end month is December unless a change has been approved by the Commissioner-Domestic Taxes Department. The status of Tax Obligation(s) with 'Dormant' status will automatically change to 'Active' on date mentioned in "Effective Till Date" or any transaction done during the period. This certificate shall remain in force till further updated.

**Disclaimer :** This is a system generated certificate and does not require signature.



THE REPUBLIC OF KENYA



No. PVT-271Y75

## CERTIFICATE OF INCORPORATION

I hereby **CERTIFY** that,

### DEXOMED BIOLOGICALS GROUP LIMITED

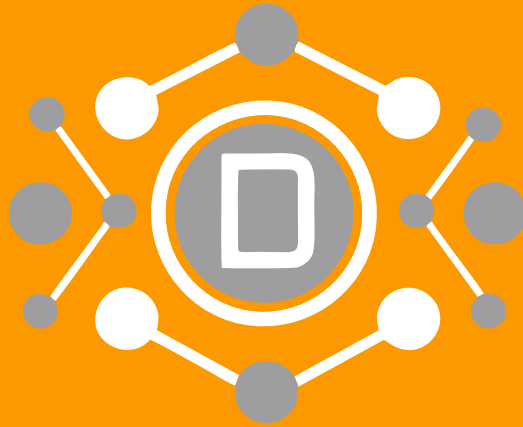
is on this date 15 March, 2023 Incorporated under the Companies Act, 2015 and that the Company is a **PRIVATE LIMITED COMPANY.**



.....  
**Registrar Of Companies**

This is a system generated certificate. To validate this document send the word **BRS** to **21546**





# DEXOMED

## Biologicals Group

**Jewel Complex,**

TRM Drive, Off Thika Road

**Tel:** 0705953914

**Email:** [info@dexomedbiologicals.com](mailto:info@dexomedbiologicals.com)

[info.dexomed@gmail.com](mailto:info.dexomed@gmail.com)